

**Santa Clarita Transit**  
**Accessibility Advisory Committee**  
Minutes from June 4<sup>th</sup>, 2009

Meeting Location Santa Clarita City Hall (Orchard Room)

Members Present: Ken Schwartz, John Taylor, Anna Martinez, Kurt Baldwin, Linda Wood, Sam Sammons, Keith Curry, and Ginny Smutzler.

Members Absent: Al Scullin and Jim Hogan

Others Present: Denise Ware, Luis Garcia, Ben Gonzales (for Adrian Aguilar) and Raychel Martinez,

**Officer Elections:**

The floor was opened for discussion and nominations by the Committee. Kurt made the Motion to keep the current slate of officers for the next term. All officers indicated they were willing to serve another term. Linda seconded the Motion and approval was indicated by the Committee in a general voice vote, No one was opposed.

Ken indicated his report was more of an editorial this month. It dealt with the elimination of Route 8, which was replaced by a new North Hollywood Commuter Route, the raise in the fare, and the politics behind it, which effectively made the Committee's complaint to the FTA null and void. The need for a new tactic was indicated. Kurt commented on the definition being used to define a Commuter Route and agreed with Ken. John also agreed. It was decided to wait until Jim came back for further discussion.

**Member Comments:**

Linda commented regarding transfer trips. Kurt spoke about AV and their Unmet Needs funding. Raychel spoke on behalf of another client's concern involving wheel chair policy and implementation. The Tether Program for transit buses was discussed and suggestions were made for a similar equipment usage on Dial-a-Ride and ASI besides what they already use. Comments were also made by Keith and Kurt. Ben agreed to look into the issue. There are no Federal Standards for Scooters. Raychel also asked about the recertification process and why people were denied. Kurt agreed to talk

to the particular individual for Raychel. Keith also had a concern about the process and Ben said that was being addressed in a change in procedure.

Ken asked Ben and Lewis about the TAP cards. Denise indicated use by Dial-a-Ride and ACCESS is about two years away. The Senior Center will be taking applications and photos on June 23 and July 8.

**New Business:** None to report

**Old Business:**

*MV issues:* Denise gave the On Time Performance report which over all was at 95 percent for both ASI and Dial-a-Ride. There was only one trip the entire month that was late by 45 minutes. The hold time was under 2 percent. Total calls were 11,985, with 1,524 for ASI and 3,519 for Dial-a-Ride. At the end of August all vehicles will have rangers. Graffiti is ongoing, with more tagging, and the release of AXE Body Spray in the enclosed buses, which then needed to be stopped, aired out, and reported to dispatch, school officials, and the police. Ride arrivals were discussed, in reference to manifest time versus the time given to clients over the phone (window time). The issue is being addressed in a focus group in Operations in ongoing meetings led by Denise. Ken asked about the Dial-a-Rider Rider's Guide and was told it was almost completed and should be out in July. ASI will also have one soon.

Ken reminded everyone we will be dark in July.

General Public Comments: There were no public comments.

Meeting Adjourned at 10:48 am